



FEMA

Sept. 9, 2023

DR-4738-GA NR 002

State News Desk: 404-635-7200 | [ExternalAffairs@gema.ga.gov](mailto:ExternalAffairs@gema.ga.gov)

FEMA News Desk: 202-322-4206 | [fema-r4newsdesk@fema.dhs.gov](mailto:fema-r4newsdesk@fema.dhs.gov)

## News Release

### FEMA Teams in Field to Help Hurricane Idalia Survivors

ATLANTA – FEMA Disaster Survivor Assistance (DSA) teams are working in communities impacted by Hurricane Idalia to help residents of Cook, Glynn and Lowndes counties apply for FEMA assistance and provide referrals to other disaster resources.

DSA teams wear FEMA attire and have federal photo identification badges. FEMA personnel never ask for money.

There are several ways to apply for FEMA assistance: Go online to [DisasterAssistance.gov](https://DisasterAssistance.gov), use the [FEMA mobile app](#), or call the FEMA Helpline at 800-621-3362. Multilingual lines are open 7 a.m. to 11 p.m. local time, seven days a week. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA your number for that service.

FEMA home inspectors will be in communities to meet with applicants to verify losses. FEMA will contact the homeowner to arrange a time for the inspection. These inspectors carry photo identification badges and will have the applicant's application number.

FEMA personnel never ask for money for services. There are no fees involved in applying to FEMA.

For an accessible video on how to apply for assistance, go to [Three Ways to Apply for FEMA Disaster Assistance - YouTube](#).

###

*FEMA's mission is helping people before, during, and after disasters.*

*All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), sexual orientation, religion, national origin, age, disability, limited English proficiency, or economic status. If you believe your civil rights are being violated, you can call the Civil Rights Resource line at 833-285-7448.*