



NEWS

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Community Development Portal

Beginning July 1, 2020, Glynn County will have a new online system, called the Glynn County Portal, to manage development projects in the County. Through the Portal, users can:

- Submit various applications such as for building permits, planning and zoning applications, land disturbance, abandonment, and building inspections.
- Submit service requests including solid waste pick-up, public works requests or complaints, and code enforcement complaints, as well as conduct other communication with customer service.

For users submitting applications, the Portal will streamline the application process and enable applicants to view more of the development milestones online. Applicants will need to create a Profile/Account to submit and track an application. While a project is under review by the County, an applicant can log in 24/7 to see real time information on where their application is in the process. They can view comments from reviewers, and at certain stages in the process, they can see a consolidated report of all comments and view a copy of their submitted plan including all mark ups by the reviewers. Additionally, the Portal enables applicants to pay fees online.

Anyone can submit a service request, and users will not need to create a Profile/Account to do so.

Currently, occupational tax and alcohol license applications cannot be submitted through the Portal, but the County is looking at the feasibility of adding these in the future.

To access the portal please visit <https://portal.glynncounty-ga.gov/> or www.glynncounty.org. Once at the homepage, users have several options:

- click “Request for Action” in the center of the homepage
- click on “I want to...” under the top header to make a service request, submit a concern, or check the status of a planning project.
- click on Departments, then Community Development

For any users in need of assistance accessing or navigating the Portal, the following resources are available:

- On the Portal homepage, click “Download Guide” for the Reference Guide for help creating a Profile/Account
- On the Portal homepage, click “Help Videos” and “Create a Profile” in the drop down menu for a video on creating a profile/account
- Glynn County Portal Introduction Video: <https://youtu.be/sz05gnjiB6E>

Additionally, Citizens interested in development can submit complaints or requests via the portal, and they can view the Open Projects List for pending projects and recently closed projects (i.e. applications that were approved, denied, withdrawn, or closed for other reasons). Citizens can click on the “Map It” link to see where the project is located. For more information on projects, please email planningzoning@glynncounty-ga.gov or call 912-554-7428. If possible, please provide the case number or address of the property when you contact the office.

Through use of the Portal, Glynn County anticipates increased efficiency in permit review and processing as well as increasing safety for our citizens and staff by reducing in-person trips to the County offices for permitting business.

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