



## COVID 19 – Online and Distance Options for Glynn County Services \*UPDATED March 26, 2020\*

As Glynn County strives to accommodate those needing to conduct business transactions with the county while balancing the need for public health awareness during the current coronavirus (COVID-19) pandemic, we encourage our community to utilize the following methods before personally visiting any of our physical locations:

1. Utilize the County's website at to determine if transaction needs can be met online;
  - a. <https://glynncounty.org/1360/I-Want-To>
  - b. <https://glynncounty.org/1362/Apply-For>
  - c. <https://glynncounty.org/287/Pay-Online>
  - d. <https://glynncounty.org/670/Bulky-Items-Collection>
2. Place a call to the appropriate department to determine if County staff can provide the needed service(s) without a visit to County facilities. A list of department contacts can be viewed at: <https://glynncounty.org/directory.aspx>
3. Please see a list of updates for County Services below. For update to date information, please call our Customer Service Department at 912-554-7111.

### Updates on County Services:

- BOC and Committee Meetings:
  - Public Meetings are currently being assessed on a case-by-case basis.
- Board of Elections
  - Georgia elections officials have postponed the presidential primary until May 19, 2020.
- Community Development
  - The Community Development department is still open. However, citizens are encouraged to refer to our website or call the office first to confirm if transaction needs can be met online or via telephone.
    - Telephone: 912-554-7428
    - For general information: <https://glynncounty.org/191/Community-Development>
    - For Online Portal: <https://glynncounty.org/1518/Community-Development-Online-Portal>
      - This is a new portal and you may need to create a new login and password
- County Facilities:
  - At this time, County facilities will remain open during normal business hours.
  - The County has implemented enhanced cleaning practices.
- Court Services:
  - Juvenile Court

- The Juvenile Court is operating as needed via electronic means.
    - For questions contact [juvenilecourt@glynncounty-ga.gov](mailto:juvenilecourt@glynncounty-ga.gov)
  - Magistrate Court
    - All Magistrate Court hearings have been cancelled.
    - The office is still open for critical functions which include search warrants, criminal arrest warrants, first appearance hearings and bond hearings. Business can be conducted at the window.
  - Probate Court
    - Marriage Licenses and Weapons Carry Permits will be processed by appointment only.
    - Estate filings can be mailed in or the personal representative can bring it in to file, and the oath can be completed at the counter.
    - No new appointments for Estates for at least 2 weeks.
    - Emergency hearings and mental health hearings are still on-going.
  - State Court has canceled non-essential court, and there is limited access to Clerk of State Court.
    - Accepting payments and filings at lobby window
    - Processing e-filing and online payments
  - Superior Court
    - Superior Court office is open for critical functions which include child support payment function, real estate recordings, property records search, passport applications to Glynn County Residents only, filings in civil and criminal cases, and family violence petitions.
    - Electronic filing available for civil and criminal filings at <https://georgia.tylerhost.net/ofswab>
    - All Superior Court civil hearings and trials, both jury and non-jury, have been cancelled through April 13th which includes domestic matters and chambers calendars. Criminal hearings have been cancelled with the exception of inmate hearings which will be conducted by videoconferencing.
- Environmental Health
  - Environmental Health Operations are operating per usual.
  - Glynn County Health Department visits are available by appointment only.
  - For the Coastal Health District's webpage: [www.gachd.org](http://www.gachd.org)
- Finance
  - The Finance Department will operate per usual.
  - For Bids and RFP announcements: <https://glynncounty.org/259/Bids-RFPs>
- GIS
  - Glynn County GIS will operate per usual. There are data and maps available online at <http://data-glynn.opendata.arcgis.com/>
- Human Resource
  - There is a hiring Freeze for non-public safety positions.
- Library:
  - The Brunswick and St. Simons Island Libraries will be closing the public March 18-31, 2020, but telephone services will be available Monday – Friday from 9:30 a.m. to 5:00 p.m., and on Saturday from 9:30 a.m. to 1:00 p.m. The Brunswick Library can be reached at 912-279-3740, and the St. Simons Island Library at 912-279-3750. Due dates will be extended and any fines accrued during this time will be waived.
  - Digital Access Library Cards are available by calling the numbers above. Go to [www.moglibraries.org](http://www.moglibraries.org) for eBook and Audiobook Collections.

- The Libraries are continuing storytime, yoga and book recommendations on social media. Go to <https://www.facebook.com/BrunswickGlynnCountyLibrary/> to join in.
- Public Works:
  - **Republic Services will be providing “cart content only” service. There will be a temporary suspension of bagged pick up until further notice. No waste placed outside of trash carts will be picked up.**
    - **Bagged yard waste collection is suspended until further notice.**
    - **Trash overflow bag pick up is suspended until further notice.**
    - **Regular Trash and Recycling Cart services will continue as normal.**
    - **Drop off center are remaining open.**
  - Community Building Rental reservations will be canceled for at least the next 4 weeks and no new reservations are being accepted at this time. Outdoor reservations have not been canceled at this time.
- Parks and Recreation:
  - Has suspended Spring sports and classes offered by the Glynn County Recreation and Park as well as the use of indoor facilities by outside (third party) groups and individuals for the foreseeable future. This includes the cancelation of meetings, activities and other private events held indoors at Recreation and Parks facilities owned and/or managed by the County. Refunds will be processed in the coming days.
- Property Appraisal:
  - The March 19, 2020 Board of Assessors meeting CANCELED. The next meeting is scheduled for April 9, 2020.
- Public Safety
  - Will operate per usual during this time. This includes: Police, Fire/EMS, the GB-911 Center, EMA, and Animal Control.
- Sheriff’s Department
  - Only legal visitations are permitted at the Glynn County Detention Center. No family visitation is permitted.
  - No fingerprinting during this time.
- Tax Commissioner Services:
  - **The Tax Commissioner’s office is closed to the public, but they are still processing requests via telephone and online.**
    - **Telephone: 912-554-7000 (option 1 Tags, option 2 Property Tax)**
    - **For general information: <https://glynncounty.org/91/Tax-Commissioner>**
    - **To pay tax bill: <https://glynncounty.org/505/Pay-Tax-Bill>**
    - **For tag renewal: <https://eservices.drives.ga.gov/>**
    - **For license renewal: <https://dds.georgia.gov/>**
  - **Per the Department of Revenue: All vehicle registrations (tags) that expire between March 16, 2020, and May 14, 2020, have been extended through May 15, 2020**
    - **For more information: <https://dor.georgia.gov/press-releases/2020-03-25/georgia-income-tax-and-tag-renewal-deadlines-extended>**

Visit the [Glynn County School System webpage](#) for updates on school closures and drive-thru meal service.

Visit [City of Brunswick Webpage](#) for updates on the City of Brunswick.

Visit the [Brunswick – Glynn County Joint Water Sewer Commission webpage](#) for information on water and sewer.

For information on Jekyll Island [Jekyll Island webpage](#)

For more information on COVID-19, go to the [Georgia Department of Public Health](#) .

For more information on Glynn County's Response go to <https://www.glynncounty.org/2048/COVID-19>