



# NEWS

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## **Britny Smith awarded Georgia Communications Officer of the Year**

GLYNN COUNTY, Ga.- Glynn-Brunswick 911 Communications Officer and Trainer Britny Smith has been recognized as the Georgia Communications Officer of the Year. The award was presented to Smith at the 2018 Georgia Emergency Communications Conference (GECC) in Columbus, Georgia on March 7, 2018. The Georgia Communication Officer of the Year recognizes an exemplary job performance above the call of duty, as well as the skills and knowledge exhibited in all aspects of communications on a daily basis.

Smith was nominated by Glynn-Brunswick 911 Director Steve Usher who kept the win a secret until the conference. "Britny is a real go-getter. She is not afraid to tackle any challenge we place in front of her. She has a bright future in Public Safety Communications and it is an honor to have her as part of our team."

"To be nominated for Communications Officer of the Year for the entire state of Georgia by the administration of my agency was an honor I thought couldn't be surpassed. Then I won! I am overwhelmed with joy that the passion I pour into what I do every day has been recognized, and I am in disbelief that it is being rewarded in such a way," said Smith

Smith has quickly ascended through the ranks of Glynn-Brunswick 911. In only two years, she has obtained certifications as Communications Officer and Public Safety Telecommunications Instructor while performing supervisory duties, training others within the agency, and continuing as a Federal Law Enforcement Training Center role player. Growing up with a father in the military and law enforcement, Smith feels that she is in the right place even though the call taking and dispatch aspect of the job can be stressful at times.

“In my interview I remember them telling me endless facts that would repel most from the job (12 hour shifts, weekends, nights, and holidays) and then asking me why I wanted to do this. I want to be the best thing to happen to someone on their worst day. Someone could just be asking for a phone number, but on the other hand, someone’s life could be in danger.”

The Glynn-Brunswick 911 Center dispatches emergency services for Glynn County and Brunswick including both Police and Fire Departments, EMS, and Animal Control. Britny Smith’s goal when taking calls is to proficiently dispatch these services while giving comfort and aid to callers and emergency responders that often are in undesirable circumstances. She foresees a long career with Glynn-Brunswick 911 and says that everyone she works with has influenced and formed her into who she is now. “I could not do any of it without the wonderful and dedicated team I work with every day. They truly have come to be like family to me.”

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The Georgia Emergency Communications Conference (GECC) is a joint effort of the Georgia Chapters of the Association of Public-Safety Communications Officials and the National Emergency Number Association.